



Office of the President of the Philippines
GOVERNANCE COMMISSION
FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
3/F, Citibank Center, 8741 Paseo De Roxas, Makati City, Philippines 1226



16 March 2021

MR. ALFONSO G. CUSI

Chairman and DOE Secretary

MR. EDGARDO R. MASONGSONG

Administrator

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

NIA Road, Government Center

Diliman, Quezon City

**RE : TRANSMITTAL OF RECALIBRATED
2020 PERFORMANCE SCORECARD**

Dear Sec. Cusi and Admin. Masongsong,

This is to formally transmit the Recalibrated 2020 Performance Scorecard (**Annex A**) based on the submitted Charter Statement and Strategy Map of NEA. The same is to be posted in NEA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

The NEA Recalibrated Performance Scorecard submitted through a letter dated 28 September 2020² was reviewed and evaluated in view of the circumstances brought about by the COVID-19 pandemic, and in accordance with the residual authority of the Governance Commission as stated in GCG M.C. No. 2017-02.³

Accordingly, note that NEA's 2020 Performance Scorecard Accomplishment Report, which it submitted through its letter dated 27 January 2021,⁴ will be validated vis-à-vis the attached Recalibrated 2020 Performance Scorecard.

FOR NEA'S INFORMATION AND GUIDANCE.

Very truly yours,

cc: The Resident Auditor - NEA

¹ CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

² Received by the Governance Commission on 29 September 2020.

³ INTERIM PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 30 June 2017.

⁴ Received by the Governance Commission on 28 January 2021.

**NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)
Recalibrated 2020 Performance Scorecard**

	Component				Baseline			Targets	
	Objective/Measure	Formula	Wt.	Rating System	2017	2018	2019	2020	
SOCIAL IMPACT	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives							
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service							
STAKEHOLDERS	SM 1	Number of completed and energized sitio projects	Total actual completed and energized sitio projects	20.00%	Actual / Target	1,048	1,906	1,085	478
	SM 2	Number of consumers connected	Total actual consumers connected	20.00%	Actual / Target	N/A	N/A	586,144	400,000
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness							
	SM 3	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual/Target	2,755	3,153	3,040	880
	SO 4	To enhance networking to gain support for program implementation*							
	SM 4	Percentage of Satisfied Customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	5.00%	Actual / Target 0%= If less than 80%	4.0 or 80% (Moderately Satisfied)	0%	0% [†]	90%
				Subtotal	50.00%				

[†] NEA is credited with zero rating for failing to comply with all the requirements provided in the Standard Methodology.

		Component			Baseline			Targets	
Objective/Measure		Formula	Wt.	Rating System	2017	2018	2019	2020	
FINANCIAL	SO 5	To sustain the organization's viability and ensure accountability and transparency							
	SM 5	Amount of loans facilitated (PhP Billion)	Below Php 122.5M is 0%. For the amount \geq Php 122.5M, 10% is proportionally distributed, i.e.: $\frac{\{(Actual\ amount\ of\ loans\ facilitated\ \geq\ Php\ 122.5M)\}}{[(Target\ amount - Php\ 121.5M) + 10\%]}$	10.00%	Actual/Target	2.255	1.984	0.705	0.245
	SM 6	Percentage of ECs under Category B, C and D provided with loans	$\frac{Category\ B,\ C,\ and\ D\ ECs\ provided\ with\ loans}{Total\ number\ of\ B,\ C,\ and\ D\ ECs}$	0.00%	-	-	59%	Report of Actual Accomplishments	Report of Actual Accomplishments
	SM 7	High collection efficiency maintained (%)	$\frac{\sum Total\ collections - advanced\ payments\ (due\ for\ succeeding\ year)}{\sum Amortization\ due\ for\ the\ year}$	10.00%	Actual/Target	100.70%	100%	97.02%	81.41%
	SM 8	Payment of NG Advances	$\frac{Actual\ (Principal\ and\ Interest)\ Payment}{Agreed\ Target\ Principal\ Payment\ and\ Actual\ Interest\ for\ the\ year}$	5.00%	Actual/Target	N/A	N/A	N/A	Subject to the Revised Payment Scheme Approved by the DOF
	Subtotal			25.00%					

		Component			Baseline			Targets	
Objective/Measure		Formula	Wt.	Rating System	2017	2018	2019	2020	
INTERNAL PROCESS	SO 6	To upgrade organizational infrastructures							
	SM 9	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	6.00%	Actual/Target	60.15%	70.88%	86.89%	10% of projects done as of end of September 2020
	SM 10	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	$\frac{\{(Actual\ percentage\ of\ sitios\ completed\ and\ energized\ within\ 180\ days\ from\ release\ of\ funds\ to\ ECs\}}{[Target\ rate]} \times 100$	6.00%	Actual/Target	89.28%	87.67%	82.12%	40%
	SM 11	Percentage of regular loans released within prescribed processing periods [‡]	$\frac{\text{Loans released within period}}{\text{Total loan applications with complete documentations}}$	3.00%	Actual over Target	100%	100%	100%	100% (released within 24 days)
			Subtotal	15.00%					

[‡] Subject to compliance with Republic Act 11032: “An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, Amending for the Purpose Republic Act No. 9485, Otherwise Known as the Anti-Red Tape Act of 2007, and for Other Purposes”, signed 28 May 2018.

	Component				Baseline			Targets	
	Objective/Measure	Formula	Wt.	Rating System	2017	2018	2019	2020	
LEARNING AND GROWTH	SO 7	To enhance human resources, knowledge, skills and behavioral competencies							
	SM 12	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	ISO 9001:2015 Certified	Surveillance Audit Passed	Surveillance Audit Passed	Re-Certification Audit Passed
	SM 13	Percentage of employees with required competencies met	Total number of employees with <u>required competencies met</u> Total number of employees	5.00%	All or Nothing	Established Baseline (100%) [§]	66.20% (190/287)	67.49% (191/283)	Increase from 2019 Competency Level
	Subtotal			10.00%					
TOTAL			100.00%						

[§] In 2017, NEA established the baseline of competencies among 40 profiled/ assessed executive/middle management employees.